Serial No. 09/475,447

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

pplicants

David Johnston Lynch

Serial No.

09/475,447

Filed

12/30/1999

For

RATINGS CONTROL SYSTEM WITH TEMPORARY

OVERRIDE CAPABILITY AND CONFLICT RESOLUTIONS

**FEATURE** 

Art Unit

2611

Examiner

Jason J. Chung

RECEIVED

NOV 1 7 2003

Technology Center 2600

Hon. Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## **AMENDMENT**

Sir:

Responsive to the Office Action dated May 08, 2003 having a period for response that expired on August 08, 2003, which period has been extended to expire on November 08, 2003, by the attached Petition for Extension of Time, Applicants hereby submit the following Amendment with the accompanying remarks. Reconsideration of the application in view of the Amendment is respectfully requested.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.

Certificate of Mailing under 37 CFR 1.8 I hereby certify that this correspondence is being deposited with the United States

Postal Service as first class mail in a postage paid envelope addressed to: Hon. Commissioner for Patents, Alexandria, VA 22313-1450 on the indicated below.